

Quick Start Hardware Setup

Congratulations on the purchase of your new product! The first thing you will need to do is setup your hardware, once this is complete you can then manage and update your product though MySignagePortal.com

A1. Connecting via Ethernet Cable

1. Insert your Ethernet cable into the LAN port of your screen:



Freestanding



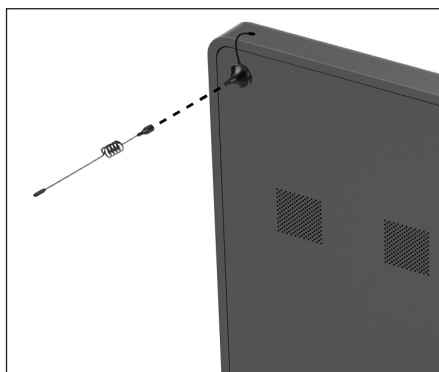
Wall-mounted

2. Insert the power cable, power on from the mains and allow the screen to complete its boot up procedure and begin playing content.

Once content begins to play please go to section B - Checking Your Connection

A2. Connecting via Wi-Fi

1. Begin by screwing the Wi-Fi aerial (included) as shown below:



Freestanding

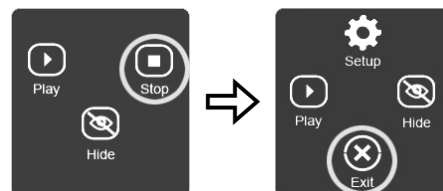


Wall-mounted

2. Insert the power cable, power on from the mains and allow the screen to complete its boot up procedure and begin playing content. Double tap on the top-left corner then double tap on the bottom-left corner to access the control panel.



3. Then touch "Stop" to go to the blue Home screen then "Exit".



4. Touch the "Drawer" icon at the bottom then the "Settings" icon.



5. Touch the first option, "Wi-Fi", and then select your Wi-Fi Network.

6. Enter your password using the on screen keyboard then touch "Connect", the status under your Wi-Fi network should change to "Connected".

7. Reboot the screen from the mains and when it has finished it's boot up procedure the app should automatically launch and automatically connect to your Wi-Fi.

Next, please go to section B - Checking Your Connection

B. Checking Your Connection

If your screen is playing content begin by double tapping on the top-left corner then double tap on the bottom-left corner to access the control panel. Then touch "Stop" to go to the blue Home screen then check the "Network Status" information box.

- If the two statuses read "Logged in" and "Connected" you can now move on to updating your screen via MySignagePortal.com. If you are unsure how to update your screen please follow the steps outlined in the "Creating a Touch Playlist" Video Tutorial.

- If the statuses read "Logged out" and "Disconnected" please ensure that the Ethernet cable you are using has an active internet connection. If you are using Wi-Fi make sure that it is an open network, rather than a public one, and doesn't require going through an additional login screen. Then go through the steps in section A1 or A2 again to make sure the steps have been followed carefully.

- If the statuses read "Logged out" and "Connected" then this usually means there are restrictions in place on the network that you are using. This status indicates that the screen is connected locally to the network but something is preventing it from communicating with the CMS server. Please see section C - Network Restrictions.

C. Network Restrictions

If the network that you are connecting to has restrictions in place please contact your network administrator and ask that they be lifted. For the screen to communicate correctly with the server the following ports need to be open both ways: 80, 4700 & 4701. Your network administrator may also require the IP address of the CMS server, this is: 54.77.30.37. Should there be any other restrictions in place the screen also allows you to input a static IP address or input proxy server settings. For these please refer to the main User Manual.